

FAQs

Q: Where do students obtain U-Pass stickers?

A: Stickers can be picked up or reactivated at the USSU Information Centre in Place Riel. These stickers will be placed on your student card.

Q: What if a student loses their U-Pass sticker?

A: Students will receive a new sticker free of charge if the sticker is defective. If they have lost their student card or if the sticker has been damaged, they will have to pay a \$15.00 replacement charge for the sticker.

Q: What if the student wants to give his/her sticker to another student who wants it but is not eligible under the terms of the referendum?

A: The U-Pass sticker is NOT transferable and any attempt to remove it from a student card will destroy it.

Q: If students applied to Opt Out at the beginning of September must they apply again each Term?

A: Students who are eligible for Opt Out need to re-apply every term.

Q: How do students living outside the city secure opt out?

A: Students will need to provide 3 pieces of identification with their address and a phone number, proving that they are currently living outside City limits. Anyone living more than 100km outside city limits may be required to submit additional documentation, such as but not limited to, letter from a landlord or gas receipts.

Q: How do students involved in internship or study abroad programs opt out?

A: These students should never be assessed the fee. If it appears on their Student Account they should contact the USSU main office.